

# Residential Electricity Supply Service Agreement (West Penn)

## Contract Summary

<b>Product</b>	100% PA Wind + Solar	
<b>Generation/Supply Price</b>	11.99 cents per kWh	
<b>Price Structure and (if applicable) Variability</b>	Variable Rate. The rate may fluctuate monthly based on the cost to purchase and supply you with electricity within the PJM market.* Supply rate will appear on each monthly utility bill. Customers can contact Community Energy at 1-866-946-3123 for current pricing.	
<b>Contract Start Date</b>	Contract begins upon enrollment with your Electric Distribution Company, which may take one to two billing cycles depending on the timing of your last meter read.	
<b>Agreement Length</b>	Month-to-Month until terminated by either party.	
<b>Introductory Fee</b>	None.	
<b>Cancellation/Early Termination Fee</b>	None. You may cancel at any time.	
<b>Monthly Customer Fee</b>	None.	
<b>Renewal Terms</b>	Automatic renewal month-to-month until terminated by either party.	
<b>Electric Generation Supplier Contact Information</b>	<b>Community Energy, Inc.</b>	1.866.946.3123
<i>Community Energy is responsible for your generation/supply charges.</i>	Three Radnor Corporate Center – Suite 300 100 Matsonford Road, Radnor PA 19087	<a href="http://www.communityenergyinc.com">www.communityenergyinc.com</a>
<b>Electric Distribution Company Contact Information</b>	<b>West Penn Power</b>	1-800-686-0021
<i>The EDC is responsible for your distribution and transmission charges, and will continue to service your account for any outages or emergencies.</i>	76 South Main St. Akron, OH 44308	<a href="http://www.firstenergycorp.com">www.firstenergycorp.com</a>

\* Price Cap: Maximum month-to-month supply price increase is 19%.

This 100% renewable energy product does not guarantee savings to the customer.

Access to 24-month historical rates: [www.communityenergyinc.com/pa-historical-pricing](http://www.communityenergyinc.com/pa-historical-pricing)

## General Terms and Conditions

This is an agreement for electric generation service between Community Energy, Inc. ("CEI") and You the Customer.

CEI is licensed by the Pennsylvania Public Utility Commission to supply electric generation services in Pennsylvania. Our PUC license number is A-110152. We set the generation prices and charges that you pay. The Public Utility Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

**Right of Rescission:** You have the right to cancel this agreement at any time before midnight of the third business day after receiving this disclosure statement by contacting the CEI Customer Care Center at 1.866.946.3123.

**Customer Information/Privacy Policy:** Community Energy values the privacy and trust of its customers. A customer's personal information will never be shared or sold, and access to customer information is limited to staff who require access to such information to perform critical operations.

**Customer Notice:** Customer acknowledges that in the switching of suppliers, he/she may incur a cancellation or other fee from their previous supplier as per their contract with that supplier.

### Definitions:

- *Generation Charge – Charge for production of electricity.*
- *Transmission Charge – Charge for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company.*
- *PJM – PJM is a regional transmission organization (RTO) that coordinates the movement of wholesale electricity in all or parts of 13 states and the District of Columbia.*

### Terms of Service

**1. Basic Service Prices:** You will pay the supply price listed in your contract summary for electric generation service consisting of 99% Wind-generated electricity from Pennsylvania and 1% Solar-generated electricity from Pennsylvania. Customer agrees and understands that the rate may fluctuate month to month based on the cost to purchase and supply you with electricity within the PJM market. This rate includes transmission charges and estimated total state taxes, including the Gross Receipts Tax, but excludes applicable state and local sales taxes and any new taxes imposed. Our current variable rate may be found on our website at [www.communityenergyinc.com](http://www.communityenergyinc.com) or by calling us at 1.866.946.3123.

**2. Billing:** You will receive a single bill from your Electric Distribution Company (EDC) for both its charges and for our charges. Payment is due to your EDC in accordance with their standard billing practices.

**3. Length of Agreement:** This is a month-to-month agreement that will start after CEI provides confirmation to your EDC of this agreement. Customer may cancel this agreement at any time for any reason by contacting CEI or initiating a cancellation through your EDC or signing up with another supplier. If you cancel this agreement, you will owe us for amounts unpaid up to the date of cancellation.

**4. Change in Terms:** If we propose to change our terms of service, we will send you two advance written notices in separate mailings between 45 and 60 days, and no less than 30 days before the effective date or change in terms of the contract. We will explain your options in these two advance notices.

**5. Cancellation for Non-Payment:** If your electric service is terminated by your electric distribution company, then this agreement is cancelled on the date that your electric service is terminated. You will owe us for amounts unpaid for our charges for electric generation service up to the date of termination.

**6. Company-Initiated Cancellation:** If we cancel this agreement for any reason other than for customer non-payment, we will follow applicable rules in providing notice to you.

**7. Emergency:** In the event of an emergency such as a power failure or a downed power line, Customer should contact their EDC at the number below.

**8. Customer Relocation:** If the customer moves from the address listed above, this agreement is cancelled. If Customer moves to a new address within CEI's current service territory Customer is encouraged to notify CEI of the relocation and request that CEI commence service in the new location.

**9. Dispute Procedures:** Contact us with any questions concerning our terms of service. You may call the PUC if you are not satisfied after discussing your terms with us.

**10. Contact Information:**

### Community Energy, Inc.

Three Radnor Corporate Center – Suite 300  
100 Matsonford Road  
Radnor PA 19064  
1.866.946.3123

[www.communityenergyinc.com](http://www.communityenergyinc.com)

### Electric Distribution Company (EDC)

West Penn Power  
76 South Main St.  
Akron, OH 44308  
1-800-686-0021

[www.firstenergycorp.com](http://www.firstenergycorp.com)

### Provider of Last Resort

West Penn Power  
76 South Main St.  
Akron, OH 44308  
1-800-686-0021

[www.firstenergycorp.com](http://www.firstenergycorp.com)

### The Pennsylvania Public Utility Commission

PO Box 3265  
Harrisburg, PA 17105-3265  
1-800-692-7380

[www.puc.state.pa.us](http://www.puc.state.pa.us)

### Universal Service Program

West Penn Power  
76 South Main St.  
Akron, OH 44308  
1-800-686-0021

[www.firstenergycorp.com](http://www.firstenergycorp.com)